



QUALITY POLICY

Panda Engineering (Bfd) Ltd aim to become the preferred engineering company for West Yorkshire businesses. We understand that in order to achieve our business goal we need to ensure the quality and safety of our products. The Company Quality Policy describes how we manage this responsibility.

Focus on our customers.

Our customers use quality as a measure of our performance. In order to be the preferred engineering company for West Yorkshire businesses our aim is to ensure Panda continuously satisfy all our customers. We aim to understand the changing needs of our customers and act accordingly to satisfy these needs, delivering goods and services right first time, within the agreed price and schedule.

Our products fit for use.

The quality and safety of our products and protection of our employees, customer and end user is paramount. We ensure that our standards, processes, procedures, systems, training and equipment are maintained to standard so that we can deliver products that are effective, safe and meet customer, legal and regulatory requirements.

Quality is everyone's responsibility.

All Panda colleagues are committed to customer focus and to develop, manufacture and supply products that are fit for use. Quality is a shared responsibility. The Quality culture and mind set are driven by our key business goal. Each and every employee has a role to play in delivering products that achieve our customer requirements.

Continuous improvement.

Panda delivers Quality by working continuously to improve its performance in all areas. This is achieved through a preventative, systematic and risk based management approach. Panda promote consistency and visibility of quality standards, processes and performance indicators. We strive to translate customer requirements into measurable objectives to provide clarity on how our employees can contribute to improving Quality and Customer satisfaction. Panda management provide the appropriate resources to meet the Quality objectives and targets.

Kieran Doyle
Managing Director